

-----Original Message-----

From: Sartwell, James Mr 377th TSC CXO
Sent: Friday, July 13, 2001 9:03 AM
To: brew@surgesuppression.com
Subject: FW: Diamond USAR Center, New Orleans

Bob Rew: [Copy of email sent to MG Bockel at 90th RSC. Your system really did work.](#)
Jim

JIM H. SARTWELL
CXO, 377TH THEATER SUPPORT COMMAND
5010 Leroy Johnson Dr, New Orleans, LA 70146
CC: 504 286-9221, FAX: 504 286-9218
EMAIL: SartwellJ@u***c-e*h2.army.mil

-----Original Message-----

From: Gawmp@aol.com [mailto:Gawmp@aol.com]
Sent: Friday, July 13, 2001 8:13 AM
To: dbockel@mindspring.com
Cc: Craig.Bambrough@usarc-emh2.army.mil; SartwellJ@usarc-emh2.army.mil
Subject: Diamond USAR Center, New Orleans

Dave,

I wanted to send a note of thanks to you for the work the 90th did at our Center. You will probably recall that we were experiencing tremendous problems with lightening strikes that constantly left the Center without power for hours at a time. You engineers reacted to our problem and installed a rather sophisticated suppression system. I don't know the expense but it was far less than the continued outages cost us in damages and lost time.

On 18June the Center was hit by a lightening strike that the power people here in NO said was in the range of three million volts. The protection system installed by Mr Watson worked exceptionally well and diverted the strike through the protective system with absolutely no damage to the Center or our computer equipment. Based on previous experience we estimate that the center would have received damage in the \$30-35K range in wiring alone. It is almost impossible to estimate the damage that we were protected from in our information systems.

I just wanted you and your people to know that the system worked and we are appreciative of the their efforts and yes, your dollars!!! Have a great day,
Mike