



DEPARTMENT OF THE ARMY
P.B. CLAYTON MEMORIAL ARMY RESERVE FACILITY
449 T.B. ELLISON PARKWAY
PORT ARTHUR, TEXAS 77640

TX-060

2 July 2001

MEMORANDUM FOR

Mr. Bob D. Rew
Surge Suppression Incorporated
109 Melvin Street
Destin, Florida 32541

Dear. Mr. Rew,

I would like to take this opportunity to personally commend you and your company for the TVSS system that is installed at the P.B. Clayton Memorial Army Reserve Center Facility located on Pleasure Island.

A violent thunderstorm struck the area on 27 June 2001 at around 1:15 am. The three pole mounted servicing transformers that belong to the electric company were struck several times. The power was finally restored sixteen hours later after the electric company had to replace the entire set of transformers not once, but twice due to the ferocity of damage caused by the lightning bolts.

The TVSS system that is installed here did exactly as it was supposed to do, preventing damage to the main system. The only way I knew something was wrong with it was a small burnt odor and the absence of a few minor lights in the hallway. Had it not been for the Surge Suppression Incorporated TVSS system the electrical system in the building would have been completely destroyed and quite possibly the building could have caught on fire.

I would highly recommend to anyone that your system be installed in any building/facility that is prone to electrical surges. If I can be of any further assistance do not hesitate to call me at 1-800-000-0000.

A handwritten signature in black ink, appearing to read "Ambrose S. Daigle III", is located in the bottom right corner of the page.

Ambrose S. Daigle III
GS-07
Facility Manager