



August 29, 2002

Mr. Keith McPherson  
Surge Suppression Jacksonville  
P.O. Box 8632  
Jacksonville, FL 32239

Dear Keith,

In 1999, when we were building our new printing plant we had surge suppression devices installed on the electrical system, at your recommendation. When we expanded our plant in 2001 we had surge suppression devices put on new electrical circuits, again upon your recommendation.

We have not had any problems even though there have been numerous lightning storms in the area.

One day this past month while connecting a new business, the electric company caused an interruption that dramatically affected our whole industrial park. We had no loss of equipment from this event. Our press technician told us that had we not had the surge suppression on our electrical system there was "no doubt we would have lost our computerized presses."

This event proved that Surge Suppression Incorporated products did what they were suppose to and saved us equipment loss and downtime. Thank you for recommending your surge suppression products.

Sincerely,

A handwritten signature in black ink, appearing to read "Phyllis Anchel". The signature is fluid and cursive, with a large initial "P" and "A".

Phyllis Anchel  
President

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