

To Dan Ledford
Surge Suppression Incorporated

From: Myra Ivey
Oak Hill Farms
Columbia, Al. 36315

November, 1st, 2005

Dan,

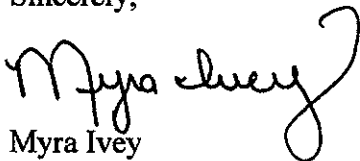
It has been a little over a year since I had the surge suppression devices (SPD's) installed on my 8 house poultry farm. I've been through several thunderstorms with lightning and have not received any damage to the equipment protected by Surge Suppression Incorporated SPD's.

HOWEVER... I had a new alarm system installed in all 8 of my houses and chose not to purchase SPD's to protect them because the manufacturer's representative told me that the alarm system already had surge suppression built in to it.

During a recent lightning storm my farm was again struck by lightning. No damage occurred anywhere except to my alarm system! It was taken out with one strike!

Since then, as you know, I have ordered the surge protection needed for my alarm system from your company, Surge Suppression Incorporated. To put it simply...your stuff works! Thank you for being there every time you are needed.

Sincerely,

A handwritten signature in cursive script that reads "Myra Ivey". The signature is written in black ink and is positioned above the printed name.

Myra Ivey
Owner & Operator, Oak Hill Farms