

Received 2/15/02

Mr. Scott Chapman  
Surge Suppression Incorporated

Just a little note to let you know that since we installed our first surge suppression unit in early 2001, we have not had any incidence of variable frequency drive (VFD) failure due to surges in our system in the areas that we have your units installed. One of the surge suppression units itself failed but protected the down stream VFD units by doing so. As per your 25 year guarantee, you promptly replaced the failed unit. We have found that your units are easy to install as well. We feel very strongly about surge suppression. In fact we have made it a policy to install surge suppression units in motor control centers (MCC) where newly installed VFD'S are being fed from. We look forward to your continued support in the future.

Jim Booth  
Sr Staff Electrical Engineer  
Engelhard Corporation

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