



October 14, 2003

Mr. Mike Barton
Surge Suppression Incorporated
109 Melvin St.
Destin, FL 32541

Dear Mike:

I just wanted to drop you a quick note on the status of the surge suppression system that you and your staff at Surge Suppression Incorporated (SSI) provided for our special application at a theme park client of ours. Let me begin by saying that the amount of customer service we received has been unparalleled by any other vendors we worked with on this project. The amount of time spent and expertise your organization has afforded us has been very valuable in designing a system to protect the sensitive electronic equipment on this project.

Though this project started out with many changes and an intense amount of technical information to provide, you and your team responded quickly every time and offered assistance in solving any issues related to the new system, whether it was an SSI problem or not. This is a rare find in today's marketplace and I think that SSI deserves to be known as a company that not only cares about the products they build, but more importantly the clients and consultants they serve.

Since the installation of your custom surge suppression system on the theatrical lighting and audio equipment we installed for this project, our client has experienced a great improvement of reliability of the critical sound/lighting and stage systems at their facility.

We have had absolutely no damage whatsoever related to lightning and/or transient activity in the theatrical lighting control cabinets as well as the rest of this project's electrical distribution equipment we protected. This is especially remarkable given that this facility is located in Orlando, Florida and is in one of the highest lightning/electrical disturbance locations in the world. We have experienced a tremendous amount of storms this year that typically damage or even destroy equipment at these types of facilities every year. Ironically, the system (and the entire project for that matter) SSI protected, maintained its integrity and was fully operational throughout the entire summer.

I just want to say thank you for all of your time, hard work and dedication to our needs, close attention to details and for building a product that truly works exactly as it is marketed. We (as well as our client) are very pleased with the professionalism, service level, technical assistance and the overall system and products SSI delivered.

It would be my pleasure to recommend Surge Suppression Incorporated products to protect electrical equipment for anyone that cannot tolerate damage, disruption, loss of revenues and/or associated downtime.

2601 Westhall Lane
Maitland, Florida 32751

GRG CONSULTING ENGINEERS, INC.



Mr. Mike Barton
Surge Suppression Incorporated
October 14, 2003
Page 2

If you have any questions or need anything further from us, please don't hesitate to contact me.

Sincerely,

GRG Consulting Engineers, Inc.

A handwritten signature in black ink, appearing to read "Daniel P. Christman". The signature is stylized with large, overlapping loops and a prominent initial "D".

Daniel P. Christman, P.E.
Electrical Engineer

DPC/dpc