



April 1, 2002

Tom Callaway
Surge Suppression Incorporated
7713 Stone Wheat Court
Alexandria, VA 22315

Dear Tom,

As of February 28, 2002, we have installed Surge Suppression units in four of our largest lift stations in Mecklenburg County. To date, all of our equipment has been working properly. One of your units was sacrificed last year when we received a power spike at our Long Creek Lift station. Fortunately, none of our equipment sustained any damage. We were never able to determine if the spike was from lightning or caused by a utility system worker re-energizing our lines. But, after already experiencing an electrical fire at this station several months before, it was very comforting to see how well your units performed.

We continue to consider other applications for surge suppression, and will certainly call on Surge Suppression Incorporated to assist us with those needs.

Thank you,

James Caldwell
Lift Station Supervisor
Charlotte-Mecklenburg Utilities

JC/jc